How to use Secapp: Quick Answers

Use cases · https://www.secapp.fi/docs/general-documentation/use-cases/how-to-use-secapp-quick-answers/

Secapp’s quick answers are a practical way to share information such as the estimated time of arrival when the situation is underway and there is no time to type text. In this how-to article, we will go through the quick answers settings and use them on both Android and iPhone devices.

Android: Settings

1. Go to “Settings”.
2. Go to “General settings”.
3. Go to “Quick replies”.
4. Add quick replies from the + icon.

5. Create quick answers.
6. The answers are in use and visible in the menu.

Android: Using quick answers in an alert message

1. Reply OK if you are responding.
2. The quick answers will appear on the screen, choose the answer.
3. The chosen answer can be seen below the OK answer and you can also change the quick answer.
4. All the answers can be seen in the “Responses” tab.

Android: Using quick answers in a chat

1. The quick answers are displayed above the typing area.
2. The quick answer appears on the chat with a push of a button.

iPhone: Settings

1. Go to “Me”.
2. Go to “Quick answers”.
3. Choose “Add”.
4. Create quick answers.

5. The answers are in use and visible in the menu.

iPhone: Using quick answers in an alert message

1. Reply OK if you are responding.
2. The quick answers will appear on the screen, choose the answer.
3. The chosen answer can be seen below the OK answer and you can also change the answer.
4. All the answers can be seen in the “Responses” tab.

iPhone: Using quick answers in a chat

1. You can use the quick answers from the speech bubble on the bottom left.
2. Choose the answer.
3. The quick answer appears on the chat with a push of a button.